

Appendix D

Observation Sheet: Paper Prototyping with Sighted Testers

Date:

How often do you visit museums or cultural institutions like a performance or historic home?

What is your age?

If you wish to answer, how would you describe your disability?

Email to stay connected with the Access App project:

Activity/Task (can be modified based on your review)	Observation of User Behavior	Verbal recommendations for Design	Priority / Recommendation
Example: Play audio track in theme	User cannot locate play button	Needs a stronger color contrast	Review color contrast and increase intensity of color as needed
FLOW 1 Select an Institution to explore this app			
FLOW 2 Launch App Experience for X institution			
FLOW 3 How would you unlock location features? What does this mean to you?			
FLOW 4 Now the app is launched. Choose an exhibition or select a piece of content.			

<p>FLOW 5 This is a coaching mark. What does this icon indicate to you?</p> <p><i>Tip: add this to tissue paper. This is an overlay for Flow 6.</i></p>			
<p>FLOW 6 Within the Exhibits page, how would you play audio for Content Example 1? Pause audio?</p> <p><i>Tip: audio begins when this screen is launched. Play audio for tester (see basecamp)</i></p>			
<p>FLOW 6 How would you move to the next track? Anything about this page you find unclear?</p>			
<p>FLOW 6 If you wanted to read the audio transcript, how would you access the text?</p>			
<p>FLOW 6 Staying on this page, imagine you want to contribute your voice. Please select the button on this page to do so.</p>			

<p>FLOW 7 Select the button if you wanted to contribute your voice.</p>			
<p>FLOW 8a Select a topic you want to speak about. Tell me what you might contribute. (show image). What button would you use to record your voice?</p>			
<p>FLOW 8a Do you find these prompts useful or not? Tell me more.</p>			
<p>FLOW 8b How would you play back your contribution? Undo? Once you're ready, upload your recording.</p>			
<p>FLOW 8c Let's imagine you want to contribute text to XXX. How would you contribute text?</p>			
<p>FLOW 9 Select the button to contribute text. What do you expect to see or do next?</p>			

<p>FLOW 9a Select a topic you want to write about. Do you find these prompts helpful? Tell me more.</p>			
<p>FLOW 9b How would you enter your written contribution? What button would be useful here to finish or upload your entry?</p>			
<p>FLOW 9c Thanks for your contribution. What would you select to choose another piece of content?</p>			

Thank you for your time and feedback!

